

Job Description

Job Title: Senior Instructor

Reporting to: Centre Manager

Principal Responsibilities

As a Senior Instructor you will be responsible for delivering a variety of activities or courses based on your training, qualifications and level of experience. You will encourage people of all ages, backgrounds and experience to develop their confidence through climbing and will be responsible for promoting a safe climbing environment.

You will also be required to work as a Shift Supervisor and be responsible for the day to day tasks required to maintain an efficient and smooth running centre.

You will also be responsible for promoting a safe climbing environment and act in an appropriate and professional manner at all times.

Depending on the demand of the business the company may require you to be flexible in your place of work and may allocate you an appropriate Centre for a given period.

Summary of Tasks

- Provide instruction for climbing activities and courses
- Be responsible for the health and safety of your group
- Ensure clear and appropriate communication with parents, teachers, carers and customers
- Liaise with co-instructors and Lead Instructor prior to the session to set out requirements and/or the programme schedule for each activity or course
- Liaise with the Supervisor to ensure the correct forms have been completed before starting your session
- Have a good understanding of the range of activities and programmes the Company offers and activity promote to all customers
- Liaise with other members of staff to ensure the correct procedures are followed when reporting accidents and incidents
- Remain current with any changes made to the Company's policies and procedures.

From time to time you may be required to carry out other duties as reasonably required

Personal Skills

- Relevant climbing experience
- Experience of teaching and/or supervising others
- Awareness of current 'Best Practice' in climbing
- Enthusiastic and flexible approach to work
- Be able to work on own initiative and as part of a team
- Effective customer communications skills
- Awareness and recognition of the need for health and safety procedures

Desirable qualifications or skills

- SPA training or SPA assessed and/or other relevant climbing training
- First Aid
- Willingness to travel between sites